

Client Complaint Form



Complaint Information	
Date [DD/MM/YYYY]	
Type of Activity	<input type="checkbox"/> Loans/ Financing Activities <input type="checkbox"/> Financial Securities Activities

Client Information	
Client Name	
Civil ID No. / CR No.	
Client Account No.	
Address:	
Telephone No.	
Fax No.	
Email Address	

Complaint Description	
Please attach all supporting documents to Compliant form (If Any)	
<input type="checkbox"/> No documents attached	<input type="checkbox"/> List of attached documents

Complaint Channels
<p>Please fill the form, sign it and send it through one of the following means:</p> <ul style="list-style-type: none">By hand delivery to "Compliant Unit" located at KAMCO Investment Company K.P.S.C. "KAMCO" in Al Shaheed Tower, 11th Floor, Khaled Bin Al Waleed Street, Sharq, Kuwait;By courier/post to "Head of Complaint Unit" at P.O. Box 28873, Safat 13149, State of Kuwait;By email to the "KAMCO Compliant Unit" at ComplaintsUnit@kamconline.com;By dropping it at the Complaints Box located at Al Shaheed Tower, 12th Floor, Khaled Bin Al Waleed St., Sharq, Kuwait.

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Client Acknowledgement

I represent that all supplied information is accurate and is a true reflection of facts. I undertake to bear full responsibility for any misleading statements or inaccuracies contained herein. I also represent that the subject matter of this complaint is currently not being heard at any court nor did I commence any judicial application or measure in this regard and I understand that the investigation would stop in case the issue is brought to court during the next 30 days.

Any rights to seek any other remedial measures are hereby relinquished should I come to a corrective agreement with the company and the company successfully acts upon its terms and conditions. I further undertake not to resubmit any complaint to the concerned regulatory authority in connection with the subject matter furnished herein.

Remarks

Your complaint will be handled by KAMCO Compliant Unit. The Compliant Unit will respond to your complaint within thirty (30) days from the date of receipt thereof for the complaints related to financial securities Activities and fifteen (15) working days for the complaints related to financing activities. Please contact us at +965 2233 6781 for any further clarifications.

Client Signature